

Booking terms and conditions

Booking conditions

In these Welcome General Conditions, « you » and « your » means all persons named on the booking form (including anyone who is added or substituted at a later date). “We”, “us” and “our” means SARL Bony Immobilier, 4 bis, rue de Valmy 95160 Montmorency.

1. How to book

After you have contacted us by phone or the Internet to obtain confirmation of availability of Mas de Bonnety at your convenience, a provisional reservation will then be made and we will send you the relevant Booking Form. The following must then be sent to us within 48 hours :

- a) The completed and signed Booking Form ; the person who signs the Booking Form certifies that he/she is authorised to agree the Welcome General Conditions on behalf of all persons included on the Booking Form, including those substituted/added at a later date. The Signatory must be a member of the party occupying the property and must be 18 years or over. Booking cannot be accepted from parties of young people less than 18 years of age.
- b) The payment of deposit referred to in clause 2. below. (Payments must be made by cheque or bank transfer within 48 hours of reception of the Booking Form. Failure to meet this requirement may result in a cancellation of the provisional booking).

2. Payments

A non-refundable deposit of a third (33%) of the rental cost must be paid within 48 hours following the reception of the Booking Form.

The balance must be paid not less than 9 weeks prior to your arrival at Mas de Bonnety. This must be accompanied by the security deposit of 2,000 euros described in clause 5 hereafter.

We are entitled to treat your booking as cancelled if you fail to pay the balance or give the security deposit on time. (See cancellation clause 6).

Bookings taken within 9 weeks of your arrival at Mas de Bonnety must be paid in full.

3. Contrat

Once we have received your payment, we will confirm your booking by issuing a confirmation invoice. This invoice will be sent to the party leader . Please check this invoice carefully as soon as you receive it.

A binding contract between you and us will come into existence upon issue of your confirmation invoice.

4. Rental

The prices given on our web site are in euros and the rental price is weekly.

Special rates can be proposed in case of multiple weeks rented in a row.

Le Mas de Bonnety is let fully furnished and equipped (television, dishwasher, gas cooker, microwave, deep-freeze, washing machine). It offers 5 rooms (each with its own bathroom with shower and wc), as well as a reception room, and a large kitchen/dining room. The private swimming pool of 3.5mx16m is available into the 1000 m² garden. Le Mas de Bonnety is located in the middle of vineyards and has no fences. As usual in Provence, there is no trash/garbage collection. Rubbish must be taken just up the road to a series of large bins. The prices include linen, towels and pool towels. They also include 3 hours cleaning services during the week and 4 hours on Saturdays.

We reserve the right to make changes to and correct errors in advertising prices at any time before your holiday is confirmed.

5. Security deposit

Clients are required to send a 2,000 euros cheque for security deposit for the cost of any damages or breakages to, or at the property.

The cost of any damage caused by you will be deducted from this amount. If the security deposit of 2,000 euros is not sufficient to cover the cost of such damage, we are herewith entitled to recover any additional costs from you and you agree to indemnify us against such additional costs.

Some damages may not be immediately obvious upon departure. We thus reserve the right to charge you for any damage noted in the property after your departure.

6. Cancellation

Any cancellation by you (for whatever reason) must be in writing. The effective date of cancellation is the date we receive written notification.

If you cancel 9 weeks or more prior your arrival at Mas de Bonnety, you will lose your 1/3 non-refundable deposit.

If you cancel less than 9 weeks before your arrival at Mas de Bonnety, or if the booking is cancelled due to your non-payment, we shall be entitled to the full cost of the holiday from you.

Comprehensive travel insurance that includes cancellation insurance is a requirement of booking with us. In the event that you should cancel your holiday, no refund will be made but you may be able to submit a claim under your travel insurance policy.

7. Your responsibilities

You must keep the property and all furniture, fittings, facilities, equipments and grounds in the same state of repair and condition as at the commencement of the holiday at Mas de Bonnety, and in the same state of cleanliness and general order in which it was found.

You will be responsible for the payment of any breakages, loss or damage to the property caused by you. (We recommend that you take adequate insurance to cover this). We reserve the right to make any deductions from your security deposit for any extra cleaning over the number of hours committed to departure cleaning, and to claim against you for damage or loss, the cost of which exceeds the security deposit.

The parking of caravans/pitching of tents at the property is strictly forbidden.

8. Number of people using the property

The maximum number of people, including infants, allowed at Mas de Bonnety may not exceed 10.

We have the right to terminate hire without prior notice and without refund or compensation if this number is exceeded. A prorata sum will automatically be deducted from your security deposit for any additional adult/children.

9. Access

We or our representatives shall be allowed access to inspect the property prior to your departure.

We do have a right to access the property during your stay to carry out urgent maintenance. Gardeners and pool maintenance staff also enters the grounds during your stay.

10. Behavior

The person signing the contract is responsible for the correct and decent behavior of the party.

Should you or a member of the party not behave in such manner, we may use our absolute discretion to terminate the holiday of the person(s) concerned. In such situation, the person(s) concerned will be required to leave the accommodation. We will not have any further responsibility towards such person(s) including any travel arrangements. No refunds will be made and we shall not pay any expenses or costs incurred as a result of the termination.

11. Additional services

To help you during your stay, we are pleased to suggest you any additional services such as cleaning, cooking, transportation or restaurants...

Any contract you enter into for these services is directly with the supplier of the services concerned. We cannot accept responsibility for these services or make representations as to their quality or suitability.

In the event your holiday at Mas de Bonnety is during the cold season, an additional cost of 200 euros per week will be charged to cover fuel costs.

12. Linen and towels

Linen and towels (two per person) are included in the property and changed weekly.

Pool towels are also provided.

If necessary, we may provide baby cot.

13. Swimming pool

Swimming pool is not open all year round. If your rental period is outside June to September, please check with us that the pool is open, filled and ready to use, even if not heated. We cannot be responsible for low water temperatures at any period.

Please note that swimming pools carry their own inherent risks. The pool at Mas de Bonnety is equipped with an electric cover so that you may open or close the access at your convenience. Upon arrival at the property, you and all members of your party must take time to familiarise yourselves with the location, layout and depths of the swimming pool.

Young children must not be allowed to wander unaccompanied in the grounds of the property. You remain responsible for the safety of those using the pool at all times.

14. Social events

If you intend to organise a function (e.g. party, wedding, cocktail party...) at Mas de Bonnety, you must seek prior permission from us. Additional charges and/or an increased security deposit may be sought.

15. Security and valuable

Any valuables left at the property are left at your own risk. We are not responsible of any loss. It is essential and your responsibility to ensure all doors, shutters, windows are closed and locked when leaving the property. The property must be kept locked at night and whenever unattended. Failure to do so may result in invalidation of the property insurance and any losses or damage caused as a result of your failure to secure the property will be passed on to you in full.

16. Arrival and departure

Arrival is between 5pm. And 7pm. local time. If your arrival is delayed you must inform the contact person noted on the direction sheet that you will receive upon payment of balance. If you arrive after 7pm. (without making arrangement to arrive late), you may not be able to gain access to the property until the following day.

You must vacate the property by 10am. local time on the day of departure.

17. Information

You must accept that minor differences between the photographs/illustration/text used and the actual property may arise.

We reserve the right to make modifications to the property specification that are considered necessary in light of operating requirements. In the interest of continual improvement, we reserve the right to alter furniture, amenities, facilities or any part of any activities, either advertised or previously available, without any prior notice.

If there is any material change after your booking, we will endeavour to advise you before departure if this is possible.

Mas de Bonnety location indicated on individual property maps and distances given are approximate. Times are approximate, based on driving, not walking unless otherwise stated.

18. Pets

Pets are not allowed in the property.

19. Complaints

On arrival and departure, a complete description and inventory of furnitures and equipments available in the property shall be made together with us or our representatives.

Any complaint on the inventory or cleanliness of the property shall be sent to us within 24 hours upon arrival. We will of course do our best to try to solve the problem.

Complaints received at the end of the holiday will not be accepted.

If a specific problem was not resolved to your reasonable satisfaction during your holiday, you should put your comments in writing within 7 days of your return. We will endeavour to reach satisfactory settlement for all justifiable complaints that you may have regarding the property.

20. Our liability

We cannot be held responsible for the breakdown of mechanical equipment such as pumps, boilers, swimming pool filtration systems, domestic equipment, nor for the failure of public utilities such as water, telephone/Internet connection, gas and electricity.

We shall not be liable for any loss, breach or delay due to any cause beyond our reasonable control including, though not limited to, act of God, tempest, adverse weather conditions, explosion, fire or accident, war or threat of war or measures of any kind on the part of the government or local authorities.

21. Insurance

It is a condition that all members of the party have comprehensive travel insurance or otherwise which includes cancellation insurance and insurance to cover all damages such person should cause.

22. Governing law

These Booking conditions and Welcome General Conditions and all matters arising out of them are governed by french law. We both agree that any dispute, claim or other matter which arises out of, or in connection with, your booking, as opposed to your contract for your actual stay at the property, will be held with the Courts of France only.

23. Data protection

In order to process to your booking and to ensure that your travel arrangements run smoothly

and meets your requirements, we need to collect certain personal details from you.

We have appropriate security measures to protect the personal details you give us which will only be disclosed to the very necessary persons in charge to take care of your holiday.

24. Helpful information

All additional information are available on our website www.masdebonnety.com. Please do not hesitate to contact us for any further information or to prepare your holyday at Mas de Bonnety.

Mas de Bonnety

Information and reservation

Bony Immobilier – 4 bis, rue de Valmy

95160 MONTMORENCY

Tel/fax : 00 33 (0)1 34 28 26 85

Email : valerie@masdebonnety.com

Site web : www.masdebonnety.com

